



## Withdrawals/Refunds/Substitutions 2023

### **Withdrawals and Refunds:**

BEDE Events are not operating a Balloting system, we will accept class entries in the order in which they are received. All BE members will be offered a full refund if they withdraw within seven days of the entries opening. All entries that are withdrawn by email or in writing to [entries@bedeltd.co.uk](mailto:entries@bedeltd.co.uk) that are replaced will receive a refund minus an administration fee of £12 plus VAT.

Withdrawals made after Entry Amendments date cannot be guaranteed a refund. However, all attempts will be made to refund if we can replace your entry after this date.

Please note, a wait list will be displayed as soon as practically possible after classes are full, people will be taken off the wait list in time and date order. Prior to the event, waitlist riders will be put into the sections which can be seen on the Entries site. From 48 hours before the event, waitlisted riders will be contacted. If the Secretary is unable to contact a rider within an hour, it will be passed to the next person on the list. Also, please bear in mind, that the next person on the list may be a different class or day to the vacancy that has just become available, in which case, the first person compatible to the vacancy will be contacted.

The BE rule regarding Veterinary or Medical certificates will be applicable. (Rule 4.12.2)

### **Substitutions:**

Prior to the Event, the Organiser will accept a written/emailed request to [entries@bedeltd.co.uk](mailto:entries@bedeltd.co.uk), for the substitution of either Horse or Athlete, but not both because this would constitute a new entry. These substitutions may be restricted due to timetabling and number of rides by the athlete.

Substitutions on the day of the event must gain permission of the BE Steward in consultation with the Scorer. Please be aware that due to validation on the day,

substitutions may take time. It will not be possible to substitute non registered horses on the day.

BEDE Events